



Jeff Givens

SENIOR VICE PRESIDENT OF OPERATIONS

As Senior Vice President of Operations at JDA TSG, he specializes in strategic problem solving, program adoption and continuous improvement methodologies that contribute to the success of his teams.

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When Jeff joined JDA TSG, he brought his employee-focused management approach to support JDA TSG's culture. He also achieved the best results of a Resource Coordination program in the Americas for a Fortune 15 Tech Company while with JDA TSG.

With his background and expertise, Jeff is a sought-after resource among his clients. He sees clients struggling with thinking outside the box, breaking through red tape, finding efficiencies and scaling their operations. Jeff assists them by bringing a fresh approach that is grounded in the client's culture, while identifying creative solutions that clients find easy to execute.

EXPERIENCE

- One of the first five managers at AT&T to oversee a team responsible for both sales and service during the pilot launch of AT&T's U-verse product
- Honored as a monthly Circle of Distinction winner eight times
- Honored as a Top Performer in the Austin Market three times
- Implemented a Features Sales Incentive Contest program that increased feature sales by 25% call center wide of a six-month period



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BIOGRAPHY

Jeff Givens | SENIOR VICE PRESIDENT OF OPERATIONS

STANDARD

150 words

Jeff Givens is the Senior Vice President of Operations at JDA TSG. He brings more than 14 years of experience at firms such as AT&T to his focus on strategic problem solving, program adoption and continuous improvement methodologies that contribute to the success of his teams.

With his background and expertise, Jeff is a sought-after resource among his clients who are struggling with thinking outside the box, breaking through red tape, finding efficiencies and scaling their operations. He assists them by bringing a fresh approach that is grounded in the client's culture, while identifying creative solutions that clients find easy to execute. Jeff earned a BS in Political Communication from the University of Texas-Austin, and he uses that knowledge to tailor his communications with clients and colleagues at JDA TSG.

Jeff is married to Rachel, and they have a young son, Ethan. Jeff enjoys traveling, playing the guitar and poker, learning about personal finance and watching sports.

ABBREVIATED

100 words

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BYLINE BIO

15 words

Jeff Givens, Senior Vice President of Operations at JDA TSG, specializes in strategic problem solving, program adoption and continuous improvement methodologies to ensure his teams' success.

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